

Appendix B

Household Waste Regulations 2021

HOUSEHOLD WASTE REGULATIONS 2021

LONDON BOROUGH OF HACKNEY

**WASTE REGULATIONS MADE UNDER
LONDON LOCAL AUTHORITIES ACT 2007**

HOUSEHOLD WASTE REGULATIONS 2021

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In this document:-

“clinical waste” and “hazardous waste” has the meaning given to it by the 2012 Regulations

“collection” means the emptying of bins or caddies or the collecting of recycling sacks

“collection point” means any point where waste is placed by the waste producer for collection by the council

“HMO” or “House of Multiple Occupancy” for the purpose of this document refers to any property that is occupied by more than one person whereby the occupants are not part of the same family (or partners)

“household” for the purpose of this document refers to any property that is liable for council tax

“non-time banded street” means any street or public highway where no specific time bands exist but where waste presented for collection on a public highway must be removed within 2 ½ hours of its deposit

“public highway” means any street maintainable at public expense for the purposes of the Highways Act 1980

“receptacle(s)” means any permitted container for waste

“recyclable” is defined for the purpose of these regulations as clean material accepted by the materials recovery facility through Hackney Council’s contract with North London Waste Authority via the green sack service.

“residual waste” means anything no longer wanted by a household that is not deemed reusable or recyclable.

“reusable” is defined for the purpose of these regulations as anything that is no longer wanted by a household that could still be used by another person.

“storage point” means any point where waste is stored prior to placement at the collection point”

“street” has the meaning given to it by section 343 of the Public Health Act 1936

“time banded streets” means streets where the presentation of waste on the street or public highway to facilitate collection is limited to times specified on signs displayed in that street. (There will be two time bands lasting one hour each for each street and will apply only on the side of the street on which signs are displayed)

“waste” means all unwanted materials and residual waste - specifically unrecyclable black bag waste

1. Street-level Properties

1.1 Definition of a street-level property

1.1.1 As of 1st March 2021 the Council will provide street-level properties with either a 180 litre wheelie bin (or dustbins where obstacles prevent the use of a wheelie bin). If a household receives either a wheelie bin or dustbin(s) from the Council then it is by definition a 'street-level property' for the purpose of these regulations.

1.1.2 There may be instances where households provide their own receptacles where permitted to do so by the Council. These households are also defined as a 'street-level property' for the purpose of these regulations.

1.2 Type and numbers of receptacles for household waste from street-level properties

1.2.1 The Council will provide residents with free residual waste bins for disposal of the expected production of residual household waste from their premises. All waste bins provided by the Council remain the property of the Council at all times.

1.2.2 In the instances that households are permitted to provide their own dustbins, they will be provided with a sticker to indicate it is a permitted receptacle. Only stickered bins will be considered to be a legitimate waste receptacle for presenting waste for collection.

1.2.3 The Council will provide residents with free green recycling sacks for disposal of the expected production of recyclable waste from their premises. They will be delivered periodically through the year but residents can order more as required. Large cardboard packaging can be placed out neatly for collection without being in a green sack.

1.2.4 Any recycling sack placed out for collection should weigh no more than 5kg.

1.2.5 The Council will provide residents with free receptacles for the disposal of food waste. This includes a 7 litre caddy for use within the property, a 23 litre caddy for presentation of waste for collection and disposable liners for the 7 litre caddy. These items will be delivered only on request by the household and remain the property of the Council at all times.

1.2.6 Household waste receptacles shall be maintained by the occupiers of the relevant premises in a reasonable state for storage of waste without sharp edges or holes and with all handles in good condition. They should be fit for purpose and not pose any health and/or safety risk to Council operatives.

1.2.7 A household waste receptacle shall not be considered to be suitable if it allows waste or fluids of any kind to escape or cause litter.

1.3 Placing of receptacles for household waste from street-level properties for the purpose of facilitating the emptying of them

1.3.1 Any container permitted for the presentation of waste or recycling should be presented for collection within the property boundary where the boundary wall/fence meets the highway unless otherwise stated by the council or where a pre-agreed assisted collection is in place. If properties are located down a private driveway/access road, then the containers must be presented within the property boundary where the private driveway/access road meets the adopted highway unless otherwise agreed/directed by an officer of the Council.

1.3.2 Any container permitted for the presentation of residual waste must be presented for collection with the bin lid completely closed and all content contained within the container. Placing residual waste out for collection outside of the container is not permitted and may be subject to enforcement action.

1.3.3 Waste receptacles may be stored or presented for collection on the public highway only where permitted to do so by the Council.

1.3.4 No waste should be stored or presented for collection on the public highway unless specifically permitted by the Council.

1.3.5 Households with fences higher than 4ft or otherwise preventing sight of the bin on the property must place their bin out for collection on the public highway. They are permitted to do so from 19:00 pm the day before the scheduled collection and the bin must be out no later than 06.00 am on the day scheduled for collection by the Council. These bins must be moved off the public highway by 21:00 pm on the day that the collection has taken place.

1.4 The substances or articles which may or may not be put into street-level household waste receptacles

1.4.1 Recyclable material must not be disposed of in residual waste receptacles. A list of materials that the Council accepts for recycling can be found on the Council's website recycling pages. Food waste must not be disposed of in residual waste bins.

1.4.2 Non-recyclable materials must not be placed in the recycling bags, including nappies and textiles. Food waste must not be disposed of in recycling bags.

1.4.3 Food waste must not be disposed of in any bin other than the food waste bin.

1.4.4 Bulky and reusable items should not be disposed of through household bins.

- 1.4.5 Hazardous and clinical waste must be disposed of as directed by the resident's GP or hospital.

2. Communal Waste Properties

2.1 Definition of a communal waste property

- 2.1.1 If a household disposes of their waste and recycling in a shared communal bin larger than 400 litres then it is defined as a 'communal waste property' for the purpose of these regulations.

2.2 Type and numbers of receptacles for household waste from communal waste properties

- 2.2.1 Where the Council, owners, occupiers, landlords or managing agents of premises provide communal bins for waste and recycling, they must comply with the Council's policies for such provision as per the Council's Refuse and Recycling Storage Guidance document. This includes the number, size, construction and placement of the bins and this provision must be approved by the Council's Waste Strategy Team through the planning process.
- 2.2.2 All receptacles to be emptied or collected by the Council shall be hired or provided by the Council or sourced privately to the agreed BS EN 840 standard.
- 2.2.3 A communal food waste bin will be provided by the Council.
- 2.2.4 A household waste receptacle shall not be considered to be suitable if it allows waste or fluids of any kind to escape or cause litter.
- 2.2.5 All communal bins provided by the Council, either free of charge or through a hire agreement, remain the property of the Council.
- 2.2.6 On request by the resident, the Council will provide residents with free reusable sacks for internal storage and/or transporting mixed dry recycling sacks from their premises to the recycling communal bins.
- 2.2.7 The Council will provide residents with free receptacles for the disposal of food waste. This includes a 7 litre caddy for use within the property and disposable liners for the 7 litre caddy. These items will be delivered only on request by the household and remain the property of the Council at all times.
- 2.2.8 Household waste receptacles shall be maintained by the providers/ hirers of the receptacle in a reasonable state for storage of waste without sharp edges or holes and with all handles in good condition. They should be fit for purpose and not pose any health and/or safety risk to Council operatives.

- 2.2.9 Waste should not be placed on the floor of the bins storage area. Waste on the floor will not be deemed to be presented for collection and will not be removed.
- 2.2.10 In all cases the storage point or collection point for any household waste must be physically separated from any storage point or collection point for trade waste.

2.3 Placing of receptacles for household waste from communal waste properties for the purpose of facilitating the emptying of them

- 2.3.1 The placement of communal waste and recycling bins must comply with the Council's policies as per the Council's Refuse and Recycling Storage Guidance document and be sited no further than 10 metres from the collection point.
- 2.3.2 If this is not possible then there must be a waste strategy in place explaining how the bins will be serviced that has been approved by the Council's Waste Strategy Team through the planning process.
- 2.3.3 As per the Council's Refuse and Recycling Storage Guidance document, there must be an area provided in or near to the communal bins for the placement of bulky waste prior to collection.
- 2.3.4 All collection points for household waste shall be fully accessible to the Council.

2.4 The substances or articles which may or may not be put into communal household waste receptacles

- 2.4.1 Recyclable material must not be disposed of in residual waste receptacles. A list of materials that the Council accepts for recycling can be found on the Council's website recycling pages. Food waste must not be disposed of in residual waste bins.
- 2.4.2 Non-recyclable materials must not be placed in the recycling bins, including nappies and textiles. Food waste must not be disposed of in recycling bins.
- 2.4.3 Food waste must not be disposed of in any bin other than the food waste bin.
- 2.4.4 Bulky and reusable items should not be disposed of through household bins.
- 2.4.5 Hazardous and clinical waste must be disposed of as directed by the resident's GP or hospital.

3. Time Banded Properties

3.1 Definition of a time banded property

- 3.1.1 If a household is located on a street designated as a time banded street and has not been provided with a receptacle for waste containment then it is defined as a 'time banded property' for the purpose of these regulations.
- 3.1.2 If a property on a time banded road has been provided with a receptacle for waste then it is a 'street-level property' as per section 1 regardless of its location on a time banded road.
- 3.1.3 The streets where timebands are in place are shown in the table (it should be noted that they are subject to change to suit business needs and so Hackney Council's website should be consulted for the most current version):

Street	Morning bands	Evening bands
Ridley Road	06:00 – 07:00	18:00 – 19:00
Wilton Way	06:30 - 07:30	15:00 - 16:00
Amhurst Road	06:30 - 07:30	15:30 - 16:30
Broadway Market	06:30 – 07:30	17:30 – 18:30
Chatsworth Road	06:30 – 07:30	17:30 – 18:30
Dalston Lane	06:30 – 07:30	17:30 – 18:30
Homerton High Street	06:30 – 07:30	17:00 – 18:00
Kenworthy Road shops at junction with Wick Road	06:30 – 07:30	17:30 – 18:30
Lauriston Road parade of shops	06:30 – 07:30	17:30 – 18:30
Mare Street (incl. Narrow way, Graham Road and Amhurst Road)	06:30 – 07:30	17:15 – 18:15
Marsh Hill	06:30 – 07:30	17:30 – 18:30
Morning Lane	06:30 – 07:30	17:30 – 18:30
Victoria Park Road shops at roundabout	06:30 – 07:30	17:30 – 18:30
Well Street	06:30 – 07:30	17:30 – 18:30
Wick Road	06:30 – 07:30	17:30 – 18:30
Kingsland High Street and Road.	06:45 – 07:45	18:00 – 19:00
Stoke Newington Road	06:45 – 07:45	18:00 – 19:00
Hackney Road	07:00 – 08:00	18:00 – 19:00
Hoxton Street	07:00 – 08:00	18:15 – 19:15
Calvert Avenue	07:15 - 08:15	18:30 - 19:30

Batemans Row	07:15 - 08:15	18:30 - 19:30
Appold Street	07:15 - 08:45	18:30 - 19:30
Sun Street	07:15 - 08:45	18:30 - 19:30
Wilson Street	07:15 - 08:45	18:30 - 19:30
Earl Street	07:15 - 08:45	18:30 - 19:30
Pindar Street	07:15 - 08:45	18:30 - 19:30
Dysart Street	07:15 - 08:45	18:30 - 19:30
Christopher Street	07:15 - 08:45	18:30 - 19:30
Holywell Row	07:15 - 08:45	18:30 - 19:30
Scrutton Street	07:15 - 08:45	18:30 - 19:30
Shoreditch High Street	07:15 - 08:15	18:00 - 19:00
Boot Street	07:30 - 08:30	18:30 - 19:30
Coronet Street	07:30 - 08:30	18:30 - 19:30
City Road	07:30 - 08:30	18:15 - 19:15
Hoxton Square	07:30 - 08:30	19:00 - 20:00
Old Street	07:30 - 08:30	18:15 - 19:15
Balls Pond Road	07:45 - 08:45	19:00 - 20:00
Luke Street	07:45 - 08:45	18:30 - 19:30
Phipp Street	07:45 - 08:45	18:30 - 19:30
Christina Street	07:45 - 08:45	18:30 - 19:30
Tabernacle Street	07:45 - 08:45	18:30 - 19:30
Paul Street	07:45 - 08:45	18:30 - 19:30
Willow Street	07:45 - 08:45	18:30 - 19:30
Leonard Street	07:45 - 08:45	18:30 - 19:30
Garden Walk	07:45 - 08:45	18:30 - 19:30
Ravey Street	07:45 - 08:45	18:30 - 19:30
Holywell Lane	07:45 - 08:45	18:30 - 19:30
Rivington Street	07:45 - 08:45	18:30 - 19:30
New Inn yard	07:45 - 08:45	18:30 - 19:30
Charlotte Road	07:45 - 08:45	18:15 - 19:15
Great Eastern Street	07:45 - 08:45	18:45 - 19:45
Pitfield Street	07:45 - 08:45	18:15 - 19:15
Rufus Street	07:45 - 08:45	18:15 - 19:15
Curtain Road	08:00 - 09:00	19:00 - 20:00
Stoke Newington High Street	08:45 - 09:45	19:45 - 20:45
Albion Road parade of shops	09:00 - 10:00	20:00 - 21:00
Shacklewell Lane parade of shops	09:00 - 10:00	18:00 - 19:00
Stoke Newington Church Street	09:00 - 10:00	20:00 - 21:00

PethertonRoad	09:15 - 10:15	20:15 - 21:15
Green Lanes	09:15 – 10:15	20:15 – 21:15
Seven Sisters Road	09:30 – 10:30	20:30 – 21:30
Blackstock Road / Mountgrove Road	09:45 – 10:45	20:45 – 21:45
Dunsmure Road	10:00 – 11:00	21:00 – 22:00
Northwold Road parade of shops	10:00 – 11:00	21:00 – 22:00
Stamford Hill	10:00 – 11:00	21:00 – 22:00
Upper Clapton Road	10:15 – 11:15	21:30 – 22:30
Clapton Common	10:30 – 11:30	21:30 – 22:30
Clarence Road	10:45 - 11:45	21:30 - 22:30
Lower Clapton Road	10:45 – 11:45	21:45 – 22:45

3.2 Type and numbers of receptacles for household waste from time banded properties

- 3.2.1 Time banded properties are permitted to place their residual waste out for collection on the public highway (pavement) in bin liners during the time bands for their street.
- 3.2.2 The Council does not provide residual waste containment to time banded properties.
- 3.2.3 Any residual waste sack placed out for collection should weigh no more than 5kg.
- 3.2.4 The Council will provide residents with free green recycling sacks for disposal of the expected production of recyclable waste from their premises. They will be delivered periodically through the year but residents can order more as required.
- 3.2.5 Time banded properties are permitted to place their recycling out for collection on the public highway (pavement) in the Council-provided green sacks during the time bands for their street.
- 3.2.6 Any recycling sack placed out for collection should weigh no more than 5kg.
- 3.2.7 Time banded properties are not permitted to place food waste on the public highway at any time unless specifically permitted by the council.

3.3 Placing of receptacles for household waste from time banded properties for the purpose of facilitating the emptying of them

3.3.1 Time banded properties are permitted to place their waste and recycling out on the public highway (pavement) for collection in the appropriate receptacles only during the time bands for their street.

3.3.2 The receptacle(s) should be placed on the highway close to the curb outside the address where the waste was produced. It should not be placed in such a location as to impede movement of pedestrians on the pavement.

3.3.3 If the receptacle(s) have not been collected after 2 hours after the time band has ended then the receptacle(s) should be brought back in and placed out again for the next time band.

3.4 The substances or articles which may or may not be put into household waste receptacles from time banded properties

3.4.1 Recyclable material must not be disposed of in residual waste receptacles. A list of materials that the Council accepts for recycling can be found at the Council's website recycling pages.

3.4.2 Non-recyclable materials must not be placed in the recycling bins, including nappies and textiles.

3.4.3 Bulky and reusable items should not be disposed of through household bins.

3.4.4 Hazardous and clinical waste must be disposed of as directed by the resident's GP or hospital.

4. Bulky waste collections

- 4.1 Unless otherwise agreed by the Council, when a request for collection of bulky waste from a premises producing household waste is made, the bulky waste shall be placed for collection either on the footway immediately adjacent to the front door/gate or entrance way of the premises (but not so as to block access to or exit from neighbouring premises and allowing safe passage on the footway for pedestrians to pass unimpeded) or visible and readily accessible within the door/gate or entrance way.
- 4.2. When a request is made to the Council to collect bulky waste, that waste must be readily removable by two operatives without the use of mechanical handling aids.
- 4.3 Where the Council agrees to collect bulky waste from a collection point not on the street immediately adjacent to the front door/gate or entranceway of the premises or readily accessible within the front door/gate or entranceway, then the occupier shall take such steps as are required to facilitate collection. Such steps may include the removal of obstructions and protecting fixed and mobile property from accidental damage.
- 4.4 Where the Council agrees to collect bulky waste from premises, the bulky waste shall be placed on the street no earlier than 19:00 pm the day before the scheduled collection and no later than 06.00 am on the day scheduled for collection.
- 4.5 Any bulky waste should be clearly marked as the bulky waste items included in the collection order, and no waste other than that specified in the bulky waste collection order should be placed out for collection.

5 Non-Clinical waste/ offensive waste

- 5.1 Non-Clinical waste/ offensive waste describes healthcare and similar municipal waste, apart from clinical and hazardous waste. Examples include nappies, feminine hygiene products and incontinence waste. This is non-infectious waste and does not require specialist treatment or disposal.
- 5.2 The Council will collect non-clinical / offensive waste from residential properties where we have received a referral from either a GP or a hospital and the amount of offensive waste totals more than 7kgs per week. The Council will collect offensive waste from 'tiger bags' and can provide an extra bin to contain this waste prior to collection if preferred; please ask Hygiene Services when making arrangements for the offensive waste collections.
- 5.3 If the total amount of offensive waste is less than 7kgs per week then the waste can be placed in the normal residential waste stream.
- 5.4 If a resident has more than 7kgs of offensive waste to dispose of but it will not be routinely produced, then the Council will likely collect it as a 'one-off' collection.

6 Clinical waste

- 6.1 Clinical waste is defined as any waste which may cause infection to any person coming into contact with it. This may consist wholly or partly of: human or animal tissue; blood or other body fluids; excretions; drugs or pharmaceutical products; swabs or dressings; syringes; needles or other sharp instruments. It is waste which unless rendered safe may prove hazardous to any person coming into contact with it.
- 6.2 The Council will collect small sharps boxes on request; please contact Hygiene Services if you have a small sharps box for collection. For other clinical waste a GP or chemist should be consulted.
- 6.3 Drugs or pharmaceuticals are not permitted in the regular waste or offensive waste collections; drugs or pharmaceuticals need to be returned to the GP or chemist where they came from.

7. Notices under Section 46 Environmental Protection Act 1990

- 7.1 Where on or after ***** the Council serves a notice on the occupier of any premises, then the specific requirements in such a notice shall take precedence over any conflicting provision in these regulations.
- 7.2 Where the occupier of a domestic property, a caravan or a moored vessel used wholly for the purposes of living accommodation is of the opinion that because of age or disability it is not possible to comply with any regulation, then that person or his agent may apply to the Council for exemption from specified requirements imposed by the Council to support the application for an assisted collection. Assisted collections can be applied for through the council's website (<https://hackney-awc.egovhub.net/AssistedWasteCollection/launch>), via email (wasteoperations@hackney.gov.uk) or via telephone (02083566688).
- 7.3 For the purposes of section 23(4) of the London Local Authorities Act 2007 (penalty charges) an application under regulations 3-8 shall be treated as a reasonable excuse until the Council either rejects the application in writing or issues a notice to take precedence over any or all of the specified provisions in these regulations for such period as the Council considers to be reasonable.
- 7.4 Compliance with these regulations shall not be taken to constitute compliance with other legislative provisions including those legislative provisions which relate to the licensed storage, treatment and disposal of controlled waste. In the event of conflict between these regulations and any statutory provision, the statutory provisions shall take precedence.